

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	Washing machine
---	-----------------

Date of calculation	17/03/2021
Producer's or importer's name or trademark	Candy Hoover groupe
Producer or importer adress	53 bd Ornano 93200 Saint Denis
Producer's or importer's model identifier	31010191/GVD1413TWHC3B-47

This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	6,5	2	13,1	76,1
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	7,3	1	16,1	
	2.2 Necessary tools (List 2)	9,0	0,5		
	2.3 Fasteners characteristics parts from List 1** and List 2	8,6	0,5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	5,4	1	11,4	
	3.2 Availability over time parts from List 1	5,4	0,5		
	3.3 Delivery time parts from List 2	5,8	0,3		
	3.4 Delivery time parts from List 1	7,5	0,2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	9,0	2	18,0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Accessibility of usage-counter to consumers	10,0	1	17,5	
	5.2 Free remote assistance	10,0	0,5		
	5.3 Possibility to reset softwares	5,0	0,5		
Reparability index on 10					7,6

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.