CRITERION 3 : AVAILABILITY OF SPARE PARTS	*Robotic vacuum*

SUB-CRITERION 3.1 : COMMITMENT ON THE AVAILABILITY OVER TIME OF SPARE PARTS - BROKEN/MALFUNCTIONING PARTS (LIST 2)

ADDITIONAL INFORMATIONS:
Definition of spare parts distributor: The definition of a spare parts distributor is given in the glossary in appendix 1 of the gird

Commitments on the availability of spare parts and delivery times (except Sunday and fest days): To award points to the A columns, the producer should have his own in-house repair service (example: via the after-sales service). Whether for the period of availability of spare parts or the delivery time, the producer or the importer must retain, among all of their practices towards authorized and independent repairers, the period or the most penalizing time for each spare part. In the event that the producer or importer does not make spare parts directly available to independent repairers, then points are not awarded in column C of criterion 3.1, 3.2, 3.3 and 3.4.
In addition, in the event that the producer or importer does not have an approved repairers network, the points are awarded based on the most penalizing practices towards independent repairers.
Delivery time: The delivery time is understood in working days between the day of the order and the day of arrival at the actor concerned.

Commitment on the availability over time of spare parts (in years)		Column A Producer		Column B Spare parts retailers		Column C Repairers		Column D Consumers			
List 2 : Broken / malfunctioning parts		Duration of availability	Subtotal	Duration of availability	Subtotal	Duration of availability	Subtotal	Duration of availability	Subtotal		
3.1.A	Battery	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.1.B	Side brush motor	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.1.C	Brush bar	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.1.D	Dust collector or bag acces trap	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.1.E	Follower wheels	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
Total sub-criterion 3.1			*0*		*0*		*0*		*0*	*0*	/260
										0	/10

SUB-CRITERION 3.2 : COMMITMENT ON THE AVAILABILITY OVER TIME OF SPARE PARTS - FUNCTIONAL PARTS (LIST 1)

Commitment on the availability over time of spare parts (in years)		Column A Producer		Column B Spare parts retailers		Column C Repairers		Column D Consumers			
List 1 : Functional parts		Duration of availability	Subtotal	Duration of availability	Subtotal	Duration of availability	Subtotal	Duration of availability	Subtotal		
3.2.A	Guidance motor (with or without wheel drive)	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.B	Filter / pre-filter	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.C	Electronic control board	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.D	Power electronic card	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.E	Bumper captor	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.F	Charging station	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.G	Storage station	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.H	On/Off switch	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.I	Drive wheels (with or without guidance motor)	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
3.2.J	Main motor	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0	if X < 9 years	0		
Total sub-criterion 3.2			*0*		*0*		*0*		*0*	*0*	/520
										0	/10

SUB-CRITERION 3.3 : COMMITMENT ON THE DELIVERY TIME OF SPARE PARTS - BROKEN/MALFUNCTIONING PARTS (LIST 2)

Commitment on the delivery time of spare parts (in working days)		Column A Producer		Column B Spare parts retailers		Column C Repairers		Column D Consumers			
List 2 : Broken / malfunctioning parts		Delivery time	Subtotal	Delivery time	Subtotal	Delivery time	Subtotal	Delivery time	Subtotal		
3.3.A	Battery	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.3.B	Side brush motor	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.3.C	Brush bar	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.3.D	Dust collector or bag acces trap	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.3.E	Follower wheels	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
Total sub-criterion 3.3			*15*		*15*		*15*		*15*	*60*	/60
										10,0	/10

SUB-CRITERION 3.4 : COMMITMENT ON THE DELIVERY TIME OF SPARE PARTS - FUNCTIONAL PARTS (LIST 1)

Commitment on the delivery time of spare parts (in working days)		Column A Producer		Column B Spare parts retailers		Column C Repairers		Column D Consumers			
List 1 : Functional parts		Delivery time	Subtotal	Delivery time	Subtotal	Delivery time	Subtotal	Delivery time	Subtotal		
3.4.A	Guidance motor (with or without wheel drive)	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.B	Filter / pre-filter	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.C	Electronic control board	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.D	Power electronic card	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.E	Bumper captor	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.F	Charging station	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.G	Storage station	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.H	On/Off switch	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.I	Drive wheels (with or without guidance motor)	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
3.4.J	Main motor	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3	if X ≤ 3 days	3		
Total sub-criterion 3.4			*30*		*30*		*30*		*30*	*120*	/120
										10,0	/10