## REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Washing machine (front loading)

Date of calculation	12/14/2023		
Producer's or importer's name or trademark	Qilive		
Producer or importer adress	200 rue de la recherche 59650 Villeneuve d'ascq out		
Producer's or importer's model identifier	600146931 / Q.6601		

This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	8.5	2	16.9	
DISASSEMBLY, ACCESSIBILITY,	2.1 Ease of disassembly parts from List 2*	10.0	1		
	2.2 Necessary tools (List 2)	10.0	0.5	20.0	83.9
	2.3 Fasteners characteristics parts from List 1** and List 2	10.0	0.5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	7.5	1		
	3.2 Availability over time parts from List 1	6.8	0.5	14.5	
	3.3 Delivery time parts from List 2	7.5	0.3	14.5	
	3.4 Delivery time parts from List 1	6.8	0.2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	10.0	2	20.0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Accessibility of usage-counter to consumers	5.0	1		
	5.2 Free remote assistance	10.0	0.5	12.5	
	5.3 Possibility to reset softwares	5.0	0.5		
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<sup>\*</sup> list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.