

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Television

| | |
|--|------------|
| Date of calculation | 2021.12.24 |
| Producer or importer adress | Qilive |
| Producer's or importer's model identifier | France |
| Producer's or importer's name or trademark | Q24HS231B |

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

| Criteria | Sub-criteria | Score of subcriterion /10 | Weighting factor of subcriterion | Score of criterion /20 | Total criteria scores /100 |
|--|--|---------------------------|----------------------------------|------------------------|----------------------------|
| CRITERION 1 : DOCUMENTATION | 1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions | 9,2 | 2 | 18,5 | 74,8 |
| CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS | 2.1 Ease of disassembly parts from List 2* | 10,0 | 1 | 18,9 | |
| | 2.2 Necessary tools (List 2) | 10,0 | 0,5 | | |
| | 2.3 Fasteners characteristics parts from List 1** and List 2 | 7,8 | 0,5 | | |
| CRITERION 3 : AVAILABILITY OF SPARE PARTS | 3.1 Availability over time parts from List 2 | 8,2 | 1 | 17,5 | |
| | 3.2 Availability over time parts from List 1 | 8,5 | 0,5 | | |
| | 3.3 Delivery time parts from List 2 | 10,0 | 0,3 | | |
| | 3.4 Delivery time parts from List 1 | 10,0 | 0,2 | | |
| CRITERION 4 : PRICE OF SPARE PARTS | 4. Ratio between price of parts from list 2 to the price of the product | 0 | 2 | 0 | |
| CRITERION 5 : SPECIFIC CRITERION | 5.1 Accessibility of usage-counter to consumers | 10,0 | 1 | 20,0 | |
| | 5.2 Free remote assistance | 10,0 | 0,5 | | |
| | 5.3 Possibility to reset softwares | 10,0 | 0,5 | | |
| Reparability index on 10 | | | | | 7,5 |

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.