

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Smartphone</i>
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Date of calculation	12/22/2023
Producer's or importer's name or trademark	Motorola
Producer or importer adress	De Entrée 250a 1101EE Amsterdam - The Netherlands
Producer's or importer's model identifier	Moto g 24 / Moto g24 Power

**This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
<b>CRITERION 1 : DOCUMENTATION</b>	<b>1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions</b>	6.9	2	13.8	81.0
<b>CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS</b>	<b>2.1 Ease of disassembly parts from List 2*</b>	6.7	1	14.7	
	<b>2.2 Necessary tools (List 2)</b>	7.5	0.5		
	<b>2.3 Fasteners characteristics parts from List 1** and List 2</b>	8.5	0.5		
<b>CRITERION 3 : AVAILABILITY OF SPARE PARTS</b>	<b>3.1 Availability over time parts from List 2</b>	7.6	1	14.5	
	<b>3.2 Availability over time parts from List 1</b>	7.1	0.5		
	<b>3.3 Delivery time parts from List 2</b>	6.7	0.3		
	<b>3.4 Delivery time parts from List 1</b>	6.7	0.2		
<b>CRITERION 4 : PRICE OF SPARE PARTS</b>	<b>4. Ratio between price of parts from list 2 to the price of the product</b>	10.0	2	20.0	
<b>CRITERION 5 : SPECIFIC CRITERION</b>	<b>5.1 Information about type of updates</b>	10.0	1	18.0	
	<b>5.2 Free remote assistance</b>	6.0	0.5		
	<b>5.3 Possibility to reset softwares</b>	10.0	0.5		
<b>Reparability index on 10</b>					

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.