## REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Dishwasher

Date of calculation		21/06/2023				
Producer's or importer's name or trademark		LG Electronics				
Producer or importer adress		LG Twin Tower 128, Yeouido-dong, Yeongdeungpo District, Seoul, Corée du Sud				
Producer's or importer's model identifier		DF365FMS				
This "FIN	-	sh is purely indicative. In order to meet regulatory obligation tab) is to be sent. Note: The results are automatically repo			" tab in Fre	nch
Criteria	Sub-criteria		Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions		9,6	2	19,2	
DISASSEMBLY, ACCESSIBILITY, TOOLS,	2.1 Ease of disassembly parts from List 2*		8,7	1	18,3	92,4
	2.2 Necessary tools (List 2)		10,0	0,5		
	2.3 Fasteners characteristics parts from List 1** and List 2		9,3	0,5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2		6,0	1	- 14,8	
	3.2 Availability over time parts from List 1		10,0	0,5		
	3.3 Delivery time parts from List 2		6,0	0,3		
	3.4 Delivery time parts from List 1		10,0	0,2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product			2	20,0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Accessibility of usage-counter to consumers		10,0	1	20,0	
	5.2 Free remote assistance		10,0	0,5		
	5.3 Possibility to reset softwares		10,0	0,5		
Reparability index on 10						9.2

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent; \*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.